

How to Book**Provisional booking**

We suggest you contact us to check on availability and any concerns you may have as to mobility. We can then accept a provisional reservation which we will keep for seven days. The booking form should be completed and returned with the deposit to reach us within the seven days. We shall then send you a receipt and full confirmation. The booking form should be signed to signify agreement to the booking conditions below. Balance payment is due as notified about six weeks before departure, and bookings made within the period should be accompanied by full payment. Flight tickets and your final itinerary will be sent to you about two weeks before departure.

Insurance

It is essential you have adequate travel insurance to cover your costs in the event of cancellation, loss or medical emergency. We recommend the insurance offered by Gold Cover (01892 559530) and suggest you mention your booking when enquiring. Before you travel we need details of your insurance and a contact telephone number.

BOOKING CONDITIONS

These are the booking conditions which will apply to your holiday. Please read them carefully.

Limit of Liability

We accept responsibility for ensuring that all parts of the tour are supplied as described. We accept only limited responsibility for the performance of the services provided by airlines, coaches, hotels and other suppliers.

Cancellation by Habsburg Heritage

In the unlikely event that we do not reach the minimum number of participants required to make a tour viable, we reserve the right to cancel the tour. In this case there would be a full refund of all payments made, and notification of cancellation would be at least six weeks before the date of departure. If cancellation is necessary on the advice of the Foreign and Commonwealth Office because of *force majeure* – war or civil disturbance, cessation of diplomatic relations, natural or nuclear disaster – we shall refund the portion of payments made to us that have not been committed irrecoverably by us to the tour. We also reserve the right to cancel any booking for which full payment has not been received by the date due.

Changes by Habsburg Heritage

At the time of publication and confirmation all information has been checked and is correct to the best of our knowledge. However changes may need to be made for reasons beyond our control to flight times, hotel, programme, etc. In the event of a substantial alteration you will be notified and will have the right to withdraw from the holiday and receive a full refund.

Changes and extensions by Client

Where made, these may be subject to a surcharge.

Cancellation by Client

If a customer cancels a booking, the following charges will be payable depending upon the number of days prior to departure date:

<i>More than 71 days before departure</i>	<i>loss of Deposit</i>
<i>70 to 42 days before departure</i>	<i>40% of Invoice</i>
<i>42 to 8 days before departure</i>	<i>90% of Invoice</i>
<i>Less than 8 days before departure</i>	<i>100% of Invoice</i>

Your insurance policy may cover you for all or part of these losses.

Passports and Visas

British passport holders should ensure that there is still six months validity. Other passport holders must ensure they have the necessary visas to enter the countries visited.

Your Financial Protection

We provide full financial protection for our package holidays by way of our Air Travel Organiser's Licence Number 5625.

Please see Page 11 for further details

Government Tax on all Flight Departures

The government taxes and foreign taxes in force at the time of booking are included in the holiday price.

BOOKING FORM

To : **Habsburg Heritage Cultural Tours, 158 Rosendale Road, London SE21 8LG**

Please book _____ persons for _____

Twin-bedded room _____ Single room _____

Names : _____

Please always give name as on passport. Unless otherwise requested all correspondence and tickets will be sent to the first named booking at the address below.

I enclose cheque for £ _____ (deposit as noted per person), payable to Habsburg Heritage Ltd.

Or Please charge to my

VISA/ACCESS Card No _____ Exp. Date ____/____/____ Sec Code _____

Address _____

_____ Tel _____

Declaration: I have read and agree to the Booking Conditions on behalf of all those listed on this form. I confirm that I/we will have valid medical and repatriation insurance and will provide Habsburg Heritage with full details.

Signature _____ Date _____ Email _____

